

Soroptimist is a global volunteer organization that provides women and girls with access to the education and training they need to achieve economic empowerment.

SOROPTIMIST INTERNATIONAL OF THE AMERICAS, INC. $^{m{ extsf{w}}}$

SIA Headquarters Support: Contacts

Your SIA headquarters staff are ready and able to assist you, your leadership team, and clubs and members. Please contact the following staff who can provide support, service, and guidance.

General Questions

For example, locating materials, password resets or logging in to the SIA website, or technical problems with the website; paying dues and updating club rosters; change of address; using the club email system, requesting 501(c)3 documentation for clubs in the US, etc. Also, SIA database exports for sending emails, calls to conferences, etc. in your region: siahq@soroptimist.org

Other Questions/Assistance

If you need specialized assistance with more complex questions in the areas below, please do not hesitate to reach out.

Dream Programs

Jaclyn Schrauger, Director, Program jaclyn@soroptimist.org or 215-893-9000 ext.113

Sarah Detwiler, Coordinator, Program sarahd@soroptimist.org or 215-893-9000 ext. 132

Philanthropy and Fundraising

Erica Cheslock, Director, Donor Relations erica@soroptimist.org or 215-893-9000 ext.143

Ilana Hirsch, Associate Director, Fund Development <u>ilana@soroptimist.org</u> or 215-893-9000 ext.152

Membership Engagement (Recruitment and Retention)

Luz Aponte, Manager, Membership <u>luz@soroptimist.org</u> or 215-893-9000 ext.123

Leadership Development and Volunteer Engagement

Nicole Simmons, Director, Leadership and Volunteer Engagement nicole@soroptimist.org or 215-893-9000 ext.139

LiveYourDream.org

Karen Rauppius, Manager, Marketing and Fund Development karen@soroptimist.org or 215-893-9000 ext.129 Media Inquiries, Public Relations and Social Media Kamali Brooks, Director, Global Marketing and Development kamali@soroptimist.org or 215-893-9000 ext.130

Governance, Elections, Club Insurance, Directors and Officers Insurance and SIA History Lisa Mangiafico, Associate Senior Director, Records and Risk Management <u>lisa@soroptimist.org</u> or 215-893-9000 ext.107

Finance Questions

Maura S. Gore, Associate Manager of Finance <u>mauras@soroptimist.org</u> or 215-893-9000 ext.122

Sales Questions

For example, placing an order, checking on the status of an online order, requesting shipping or tracking information: <u>sales@soroptimist.org</u>

Big Goal, strategic priorities, difficult or sensitive circumstances, etc.

Please contact your senior leadership team for assistance.



Michelle Burnett, Executive Director/CEO michelle@soroptimist.org or 215-893-9000 ext.126

Primary Liaison to SIA's Board of Directors, Overall Oversight of SIA's Operations and Overall Strategic Direction of SIA



Kim Grossman, CPA, Chief Financial Officer kimberlyg@soroptimist.org or 215-893-9000 ext.144

Finance Management



Iesha D. Brown, Chief, Impact and Engagement Officer iesha@soroptimist.org or 215-893-9000 ext.115

Dream Programs, Membership, Leadership Development and Volunteer Engagement



Kymberlie Adams, Chief Marketing and Development Officer kimberlie@soroptimist.org or 215-893-9000 ext.135

Fundraising, Marketing and Communications