



Hyatt Regency Bellevue
On Seattle's Eastside

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Update on COVID-19

We continue to closely monitor the COVID-19 situation, remain vigilant, and follow recommended precautionary measures, protocols and guidelines from various health organizations including the World Health Organization (WHO), U.S. Centers for Disease Control and Prevention (CDC), and local authorities, in an effort to ensure our guests, colleagues and customers remain in a safe and healthy environment.

In the interest of all guests and colleagues, if a guest or colleague exhibits symptoms of COVID-19, it remains a high priority for our hotel to safely relocate these individuals to a place where they may receive appropriate medical attention.

As the situation evolves, we will continue to follow recommended measures that may be provided by the King County and Washington State Health Departments and make operational changes and consider additional precautionary measures, as necessary.

On a global scale, Hyatt has assembled a global cross-functional response team to monitor new information and promptly update company-wide guidance – and Hyatt has also engaged an infectious diseases and health expert to provide COVID-19 research findings and information.



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What we are doing to keep our hotel clean and sanitized?

We've always had detailed cleaning processes for our hotel, and will continue to use CDC approved disinfectants that are effective against viruses. As an extra level of precaution, we have increased our focus on sanitation in a few areas noted below:

Increased Lobby Porter staffing with a focus on public area sanitation front and back of house. Some examples of focus areas include:

- Door handles
- Elevator buttons
- Handrails
- Time clocks
- Restrooms
- Counter tops
- Light switches
- Phones
- Furniture
- All Touchpoints

We have also...

Created awareness with staff to ensure that everyone is using the CDC approved peroxide chemical cleaner to continually wipe down all contact areas

Purchased additional standing hand sanitizer stations that are placed in the front and back of house

Purchased additional wall mounted dispensers for front and back of house

Engaged with the entire hotel staff on the importance of continually washing hands/using sanitizer stations as a way to prevent any spread of germs. Have placed extra sanitizing stations in the back of house as well to ensure that we are encouraging good habits

Purchased back stock of Personal Protective Equipment (PPE)

Purchased higher levels of PPE for our team so that we are ensuring they are not spreading germs or contamination while cleaning/servicing the rooms

Added signage in the event public areas and restrooms to encourage hand washing